



Best Practices to Improve Billing Success under PDPM

Wednesday, January 29, 2025

11:00am – 12 noon

VIRTUAL

Seminar Description:

As the Medicaid PDPM acuity system enters its second year, MassHealth representatives will provide critical insights including findings from the first year of PDPM implementation for MassHealth nursing facility claims, common obstacles to successful billing and strategies to overcome them, an overview of billing compliance requirements under PDPM and feedback from MassHealth's first-year audit experiences. MassHealth will also provide an update on the manual billing procedure relative to the Level of Care technical systems glitch.

This session is designed to help nursing facilities optimize their billing processes while ensuring compliance and attendees will have the opportunity to ask questions of MassHealth staff.

Participants attending this webinar will:

- Understand how to develop systems to ensure compliance with Medicaid Billing requirements
- Recognize the MDS documentation requirements as well as best practices to ensure compliance with state and federal guidelines
- Understand audit protocols and how to implement systems in your facility.

Presenters:

Davya Briand, Deputy Director of Institutional Programs, MassHealth Office of Long Term Services & Supports (LTSS)

Jacqueline Fratus, Senior Manager of Institutional Programs, MassHealth Office of Long Term Services & Supports (LTSS)

Gina Martin, Clinical Lead, MassHealth Office of Long Term Services & Supports (LTSS)

Target Audience: Administrators, Chief Financial Officers, Directors of Nursing, Corporate Compliance staff, and Billing Staff

Name _____ **Title** _____ **Email Address (required)** _____

Facility: _____ **Phone:** _____

Address: _____

City, State, Zip: _____

Credit Card: MasterCard Visa AMEX

Account Number: _____ **Exp. Date:** _____

CID Code: _____ **Name on Card:** _____

Billing Address (if different than above): _____

Please make checks payable to & mail to:

Amount Paid: \$ _____

Massachusetts Senior Care Association

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Easton, MA 02334

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***Registration Fee must be paid prior to attending the seminar.**

Fees: (Must be paid in full prior to attending seminar)

\$60 per person - Mass Senior Care Members

\$120 per person - Non-Members

CEUs: 1.0

The Massachusetts Senior Care Association has qualified for “deemed status #NH-09015-007” from the Board of Registration of Nursing Home Administrators for Administrators. This program also meets continuing education requirements for Nurses in Massachusetts.

All paid attendees will receive a certificate of attendance.

Cancellation Policy:

Mass Senior Care must be notified in writing no later than 48 hours prior to the start of the seminar for a refund, minus a \$25 processing fee, which will be refunded in the manner in which the payment was made. “No Show” attendees will be billed at the full registration fee. Cancellations should be emailed to

info@maseniorcare.org.

Please note: Virtual Link will be sent upon receipt of payment. If the corporate office is processing your registration, please call the Mass Senior Care office to confirm payment and registration.