

October 3, 2019

The transition of the Nurse Aide Registry from the IVR Phone System to the new, online [Nurse Aide Registry Inquiry System \(NARIS\)](#) is complete. Moving forward, all Registry checks must be completed online using NARIS. If your facility or organization has not yet registered to use NARIS, please complete the following two steps as soon as possible to limit the disruption in your ability to complete required checks on the Nurse Aide Registry:

1. Complete the [NARIS Access Administrator Contact Form](#) and submit to the Nurse Aide Registry Program by email at nars@state.ma.us; AND
2. Register for a NARIS account online at <https://nars.dph.mass.gov>. Instructions to register for a new account are available [here](#).

Additional resources on how to access and use NARIS are available on the Nurse Aide Registry [website](#) including:

- [Tutorials to register for and use Nurse Aide Registry Inquiry System](#)
- [NARIS External User Manual](#)

If you have questions about the system transition, please contact Registry Staff at 617-753-8144 or nars@state.ma.us.