

**Enhancing Resident Care and Reducing Unnecessary Resident Hospitalizations in Nursing Facilities:  
A 5-Part Virtual Interdisciplinary Hospice Education Series  
Jointly Sponsored by Mass Senior Care Association and the  
Hospice & Palliative Care Federation of Massachusetts**

Enhancing resident care and reducing unnecessary resident hospitalizations at the end of life should be a top priority for nursing facilities. Research shows that hospice care in nursing facilities is an underutilized service which can provide skills and services that may not otherwise be available in nursing facilities. Hospice provides an interdisciplinary team with enhanced expertise in pain and symptom management, advance care planning, and spiritual and emotional support at end of life. The hospice team joins with the nursing facility staff to share the responsibility of ensuring residents receive the best quality of life possible to live their final days with dignity and comfort and decreases the burden of already overstretched nursing facility staff having to do it all. This 5-part virtual series will focus on incorporating hospice services into nursing facilities to enhance resident care and reduce unnecessary resident hospitalizations at the end of life.

***Session 1: Goals of Care and End-of-life Planning – APRIL 17 (12:00 pm – 1:15 pm)***

Residents with serious illnesses often face challenging treatment choices, and high-quality discussions about what is important to them promote good decision-making and resident-centered care. But often these discussions are difficult and are not one and done. This session will focus on discussing goals of care with residents and family members. Understanding what's important to a resident and their care goals allows staff to align the care provided with what is most important to the resident.

***Session 2: Value of providing hospice care in the nursing home – MAY 23 (12:00 pm – 1:15 pm)***

Lack of knowledge about, and unfamiliarity with, hospice and palliative care often prevents nursing home staff from utilizing hospice services for residents. This session will discuss the benefits of hospice care in the nursing home for residents with serious illness as well as family members and staff. Eligibility for hospice and the services hospice can provide to residents will be included in this discussion.

***Session 3: Collaboration is Key – JUNE 7 (12:00 pm – 1:15 pm)***

Often there is a disconnect between the nursing facility and the hospice providers related to goals of care and implementation of these goals. Collaboration of care between the nursing facility and hospice is key to providing the appropriate care to residents. This session will focus on coordination of care between nursing facility and the hospice provider as well as best practices from the field – what works and what doesn't work.

***Session 4: Inpatient hospice care for nursing facility residents – SEPTEMBER 12 (12:00 pm – 1:15 pm)***

Inpatient hospice care for nursing facility residents is often underutilized. This session will focus on the criteria and requirements for providing general inpatient hospice care in a nursing facility, addressing barriers, and providing strategies and best practices for overcoming these barriers.

***Session 5: Navigating the hospice and nursing facility regulations to avoid deficiencies and provide the best care for the resident. – OCTOBER 16 (12:00 pm – 1:15 pm)***

Both hospice providers and nursing facilities are regulated by the state and CMS, but each has a different organizational structure and culture. This session will focus on cross-over regulations that impact both hospice providers and nursing facilities, including the most frequently cited deficiencies related to hospice care in a nursing facility.

**Target Audience:** Administrators, DONs, Unit Managers/Supervisors, Nurses, Social Workers, Chaplains, Volunteers, and Bereavement Counselors

**Workshop Notes:**

- A maximum of four staff per facility will be allowed to attend each session.
- This is a 5-series program. Individual module registrations is not available.
- Upon receipt of registration and payment, a registration link for all 5 sessions will be sent to the person registering the nursing facility or hospice organization for the program.

## Hospice Series 2024

**Name** \_\_\_\_\_ **Title** \_\_\_\_\_ **Email Address (required)** \_\_\_\_\_

**Facility:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City, State, Zip:** \_\_\_\_\_

Credit Card:  MasterCard  Visa  AMEX

**Account Number:** \_\_\_\_\_ **Exp. Date:** \_\_\_\_\_

**CID Code:** \_\_\_\_\_ **Name on Card:** \_\_\_\_\_

**Billing Address (if different than above):** \_\_\_\_\_

Please make checks payable to & mail to:

**Massachusetts Senior Care Association**

PO Box 1657

Easton, MA 02334

Telephone: 617-558-0202

Fax: 617-558-3546

Amount Paid: \$ \_\_\_\_\_

**\*Registration Fee must be paid prior to attending**

### **CEUs –**

Nursing Home Administrator, Registered Nurse and Social Work continuing education credits will be provided. CEUs will be issued after each session. Maximum CEUs per session is 1.0.

### **Fees: (Must be paid in full prior to attending seminar)**

- A maximum of four staff per facility will be allowed to attend each session.
- This is a 5-series program. Individual module registrations is not available.
- Upon receipt of registration and payment, a registration link for all 5 sessions will be sent to the person registering the nursing facility or hospice organization for the program.

### **MSCA and HPCFM Members:**

\$500 per member nursing facility or member hospice organization for the 5-series program

### **Non-Members:**

\$1000 per nursing facility or hospice organization for the 5-series program

### **Cancellation Policy:**

If a nursing facility or hospice organization needs to cancel, Mass Senior Care must be notified in writing no later than 48 hours prior to the start of the series for a credit of equal amount to be issued to your Mass Senior Care account. No refunds will be given. Cancellations should be emailed to [info@maseniorcare.org](mailto:info@maseniorcare.org).